



Customer Survey Questionnaire

Please complete and return this form by e-mail or fax.
E-mail: support@nitonuk.com Fax: 01256 397 861

Company Name	Contact Person	Service Report	Repair completion date
ABS Alloys	Lee Tracey	689	02/07

Please click on the boxes below

- Was your request for Service / Repair responded to promptly ? Yes No
- Was the Service / Repair completed within the estimated time ? Yes No
- If not, were you informed of the reason for delays and kept up to date with the progress ? Yes No
- Was the Service / Repair carried out to your satisfaction ? Yes No
- Were all questions regarding the service, safety, operation of the instrument or cost of service adequately answered ? Yes No
- Do you have any further questions or comments ? Yes No

Comments
Every time I deal with Nick Barrett at Niton it is quickly dealt with no problems at all. He is always on the ball with any issue ABS Alloys has with Nitons

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