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Checked  
OK  
RB  
20/5/08



### Customer Survey Questionnaire

Please complete and return this form by e-mail or fax.  
E-mail: enquiries@nitonuk.co.uk Fax: 01256 397861

Company Name	Contact Person	Fax No	Instrument	Delivery Note No.
John Robson			HLF898S	5692

#### Delivery

Please confirm the delivery date of your instrument: March 2008

#### The Instrument

Are there any outstanding items that have not been delivered?  Yes  No

#### Training

Was the training sufficient to the needs of your business?  Yes  No

#### General

Are you satisfied with the performance of the instrument?  Yes  No

Would you like to make any comments on the level of service you have received through the buying process?

#### Comments:

Excellent Service, Machine very good. Provides instant Analysis and Confirmation of alloys.

Details of the maintenance contract will be sent to you on expiry of the warranty period.

May we use your company as a reference for other potential customers?  Yes  No

Thank you for your assistance.