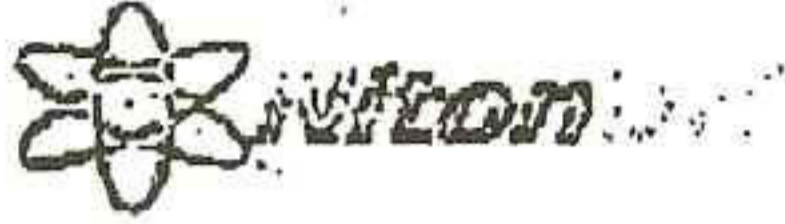


*Checked
OK
19/2/08*



Customer Survey Questionnaire

Please complete and return this form by e-mail or fax.
E-mail: support@vitonuk.co.uk Fax: 01258 397 861

Company Name	Contact Person	SR No.	Repair completion date
Preci Spark	Jon Anderson	179	16/1/08

0116-2609461

Please tick the boxes below

Was your request for Service / Repair responded to promptly?

Yes No

Was the Service / Repair completed within the estimated time?

Yes No

If not, were you informed of the reason for delays and kept up to date with the progress?

Yes No

Was the Service / Repair carried out to your satisfaction?

Yes No

Were all questions regarding the service, safety, operation of the instrument or cost of service adequately answered?

Yes No

Do you have any further questions or comments?

Yes No

Comments

ADVICE + TECHNICAL ASSISTANCE IS BOTH
TROUBLESHOOTING + REPAIR ACTIVITY WERE
EXCELLENT - NICK BARRETT

J. Adson