

Checked off
12/2/08



Customer Survey Questionnaire

Please complete and return this form by e-mail or fax.
E-mail: support@nitonuk.co.uk Fax: 01256 397 861

Company Name	Contact Person	SR No.	Repair completion date
Sims Group	Andy Evans	200	6/2/08

Please tick the boxes below

- Was your request for Service / Repair responded to promptly ? Yes No
- Was the Service / Repair completed within the estimated time ? Yes No
- If not, were you informed of the reason for delays and kept up to date with the progress ? Yes No
- Was the Service / Repair carried out to your satisfaction ? Yes No
- Were all questions regarding the service, safety, operation of the instrument or cost of service adequately answered ? Yes No
- Do you have any further questions or comments ? Yes No

Comments

Prompt Service great telephone manner, very precise explanations of repair - Totally professional

Andy Evans