



### Customer Survey Questionnaire

Please complete and return this form by e-mail or fax.  
E-mail: support@nitonuk.com Fax: 01256 397 861

Company Name	Contact Person	Service Report	Repair completion date
WULFRUN FASTENERS LTD	PHIL CARELESS	SR1185	1-02-2011

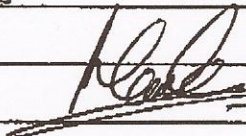
Please click on the boxes below

- Was your request for Service / Repair responded to promptly ?  Yes  No
- Was the Service / Repair completed within the estimated time ?  Yes  No
- If not, were you informed of the reason for delays and kept up to date with the progress ?  Yes  No
- Was the Service / Repair carried out to your satisfaction ?  Yes  No
- Were all questions regarding the service, safety, operation of the instrument or cost of service adequately answered ?  Yes  No
- Do you have any further questions or comments ?  Yes  No

Comments

VERY IMPRESSED WITH THE SPEED THAT OUR UNIT WAS COLLECTED + REPAIRED  
WELL DONE.

MANY THANKS

  
PHIL CARELESS